



No Bash, No Trash: Goal-Focused, Effective Collaboration for Rescue Groups

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Thank you!!!

Best Friends National Conference 2016



- Best Friends Staff
 - Cathie Myers, Senior National Events Specialist
 - Michelle Logan, NMHP Network Supervisor



Today's Presentation

- Introduction
- Scream in Frustration, part 1
 - Passion out of control
- Two Assumptions
- Scream in Frustration, part 2
 - Passion under control
- Goal-Focused Collaboration
- Conclusion

Introduction



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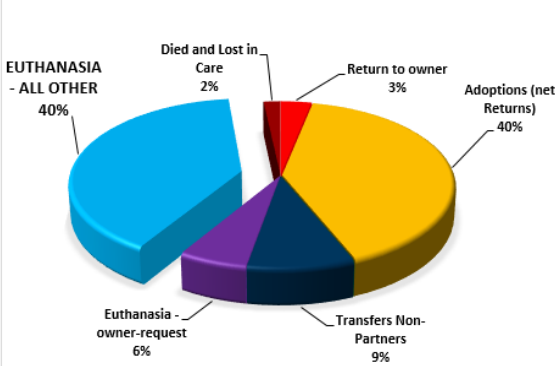
Why me?

- In the beginning ...
 - *Louisville - 1999*
 - *Goal-Focused*
 - *Collaborative*
- Our goal
 - *"Making Louisville the safest city in the country to be a community cat."*
- Our progress ...

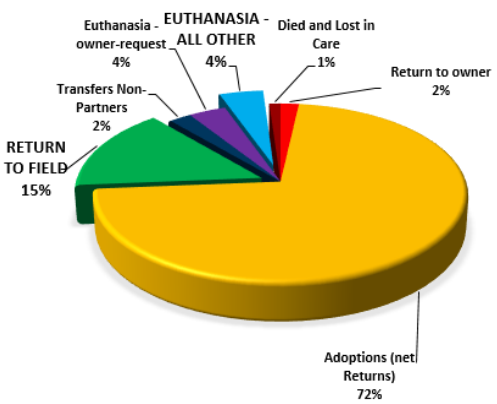


A Culture of Caring

Q1 2011 FELINE OUTCOMES



Q1 2016 FELINE OUTCOMES



Scream in Frustration, part 1



Scream



- What is your “hot button” issue
- Does thinking about it
 - Make your blood pressure rise?
 - Make you want to Scream?

Scream Producing Issues



Killing Pit Bull Looking Dogs



Declawing Cats



Conducting Home Visits



Killing FIV+ Cats

Scream = Passion



- Why Scream?
 - We are passionate
 - Lives are at stake



Scream = Passion



- Why Scream?
 - We are passionate
 - Lives are at stake
- Why Passionate?
 - Lives are at stake
 - 77 so far this hour



Passion



- Passion's Power
 - Change the world
- Passion's Danger
 - Out of control it stifles change
 - Out of control it shuts down progress
 - Screaming is NOT productive
- Let's move beyond the Scream
- Let's harness our Passion



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AND CHANGE THE WORLD!



Two Assumptions

#1

Mutual Goal



- That there is a mutual goal
- That a group of people even exists suggests a desire and willingness
 - To fulfill some purpose
 - To fulfill some need



#1

Mutual Goal



- Our Mutual Goal?
 - To Help Animals
 - In the best way we know how
- By recognizing that
 - Screaming does not work
 - Focusing on the goal does work
- By harnessing passion and focusing on the goal

WE WILL CHANGE THE WORLD



#2

Collaboration Matters



- Collaboration
 - Our field's new best practice
- Collaboration?
 - Working together to achieve mutual goal
- Rescue groups, to be most effective, must
 - Support each other
 - Learn from one another
 - Not duplicate efforts



#2 Collaboration Matters



- Collaboration Matters
- Is this work not the HARDEST in the world as it is??
- Evolving into a collaborative, supportive community
 - Can be done
 - Must be done



#2 Collaboration Matters



SO THAT WE CAN CHANGE THE
WORLD



Scream in Frustration, part 2

Passion



- Moving beyond the scream
- Harnessing our Passion
- Challenges to Harnessing our Passion?
 - Past differences
 - Move past them – scream in silence!
 - Focus on mutual goal
 - Current differences
 - Distracted by one sticking point
 - Spiral out of control
 - Focus on mutual goal



Passion



- Remind ourselves
 - Passionate people change the world when the passion is harnessed
 - When we work toward
 - mutual goal
 - through collaboration



Goal-Focused Collaboration

Strategies



- Harnessed Passion - ✓
- Goal-Focused - ✓
- Collaboration - ✓



Strategies



- Patience
- Listening
- Explaining through evidence
 - Provide documentation
 - Provide research results
- This is NOT the time to Scream





Strategies



- Circle Back
 - Reset your patience monitor
 - Revisit your listening skills
 - Review your explanation
- Honor
 - Your acknowledged mutual goal
 - Your belief in the effectiveness of collaboration

Conclusion



By

- Focusing on your goal
- Leveraging the advantages of collaboration

• The question becomes.....What is the



Ultimate Result of Goal-Focused, Effective Collaboration?



A Community that Changes the World one of those 309 animals at a time!



Thank You!





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